

Steeky Meadow – Terms and Conditions – March 2025

Steeky Meadow is an outdoor, woodland location with steep slopes and a stream. By booking an activity with us you are agreeing to follow our instructions at all times, by doing this we will minimise risk, keep everyone safe and have a great activity.

Access to the site

1. Car parking is kindly provided by the *The Who'd of Thought It* pub in Milton Combe, Devon, PL20 6HP. What3Words: ///clocked.fall.boast
2. Please arrive 15 minutes before your session start time.
3. From the car park you will walk through the picturesque village and up the lane to Steeky Meadow, approx. 300metres.
4. Contact number on the day of your activity: Jack on 07904 967519

General Instructions

1. Please wear appropriate clothing for being outdoors, warm clothes and a coat, and sturdy footwear that is OK to get muddy.
2. If the weather is severe with strong winds, ice, and/or torrential rain then your session may have to be postponed. We will inform you with as much notice as possible.
3. We will endeavour to accommodate your accessibility needs but please contact us in advance.
4. Steeky Meadow has a compost toilet. Instructions for use are provided.
5. For certain sessions we will provide food and drink. Please inform us of your dietary requirements in advance.
6. Mobile telephone signal may be limited and variable.

Craft Classes

1. You will be notified of the start and finish time of your class on booking.
2. What's included
 - a. Hot and cold drinks
 - b. Tools.
3. Your course will involve the use of sharp tools. The risk of injury is minimised by following the instruction given.

Youth and School Group Activities

1. We require a support worker/teacher/carer to accompany young people at a ratio of 1 to 4 as a minimum.
2. Some outdoor activities involve the use of sharp tools. To minimise the risk of injury we expect all participants to follow our instructions at all times.
3. Both Jack and Grum have Enhanced DBS checks.
4. Grum is the Steeky Meadow Safeguarding Lead.

Children Parties

1. Activities are facilitated by Jack and Grum but children's parents/carers are responsible for their children at all times.
2. We recommend a minimum age of 3 years old.

3. We require an adult /carer to accompany children at a ratio of 1 adult/carers to every 4 children as a minimum.
5. Both Jack and Grum have Enhanced DBS checks.
6. Grum is the Steeky Meadow Safeguarding Lead.

Payment

1. Payment for Craft Classes and Childrens Parties will be taken via the Craft Classes website in advance.
2. Payment for Youth and School Groups will be agreed in advance and paid by bank transfer to Steeky Meadow CIC, Account no. 67371604, Sort Code 089299.
3. Payment for Steeky products and other services can be by bank transfer or cash.

Cancellation

1. You, the customer can cancel for full a refund with a minimum of 4 weeks' notice.
2. We will aim to provide a minimum of 4 weeks' notice if we require cancellation.
 - a. Possible reasons for Steeky Meadow cancelling include:
 - i. Adverse weather
 - ii. Minimum attendance
 - iii. Staff unavailable due to illness.